

Privacy Policy

Last updated: 13/10/2023

Welcome to Invest & Design (hereinafter referred to as "we", "our", or "the Company"). We value your privacy and are committed to protecting your personal information. This Privacy Policy describes how we collect, use, disclose and protect the personal information you provide to us while using our online services.

1. Information Collected

1.1 Personally Identifiable Information: When you use our website or app, we may collect personally identifiable information, such as your name, address, email address, phone number and other information you choose to provide us.

1.2 Account Information: We collect account information, including usernames and passwords, so that you can create an account and access our services.

1.3 Transaction Information: We may collect transaction-related information, such as information about properties you view, favourite, purchase or rent.

1.4 Location Information: We may collect location information when you use our website or app to provide you with personalised services, such as search results and nearby properties.

1.5 Usage Information: We may collect information about how you use our website or app, such as the pages you visit, the time spent on each page and the features you use.

2. Use of information

We use the personal information collected for the following purposes:

2.1 Provide Services: We use the information to provide you with the services you have requested, such as showing properties, facilitating transactions and providing customer support.

2.2 Improve Services: We use usage information to understand how users interact with our website and app in order to improve usability and functionality.

2.3 Communications: We may send you emails, text messages or other communications related to our services, such as updates, notifications and property information.

3. Information Sharing

We do not share your personal information with third parties, except in the following situations:

3.1 Business Partners: We may share information with business partners who provide services on our behalf, such as payment processing or data analysis.

3.2 Legal Requirements: We may disclose personal information when required by law, regulation or legal process.

4. Information Security

We are committed to protecting our users' personal information. We have implemented technical and organisational security measures to protect information from unauthorised access, misuse or disclosure.

5. Your Rights

You have the right to access, correct or delete your personal information. You can also opt out of receiving marketing communications. To exercise these rights or ask any questions about our Privacy Policy, please contact us at broker@investdesign.pt.

6. Changes to this Policy

We may update this Privacy Policy from time to time. The date of the last update will be indicated at the beginning of this document. We encourage you to periodically review this policy to stay informed about our privacy practices.

Thank you for trusting Invest & Design. If you have any questions or concerns about this policy or how we handle your personal information, please contact us.

Broker@investdesign.pt